

# Suppliers



Our suppliers provide the products which bring our brand visions to life. Customer tastes are continuously evolving and our ability to meet changing preferences at scale sets us apart from our competitors.

We build long-term and collaborative partnerships with our suppliers. By working together, we can develop new and innovative products which help our brands adapt and evolve, building both of our businesses.

We work with suppliers to understand the environmental impact of our supply chain and also prioritise high animal welfare standards.

## ISSUES

- Long-term and collaborative relationships
- Products are aligned with consumer needs
- Environmental impact and animal welfare
- Transparent business and payments terms

## HOW WE ENGAGE

We aim to develop open and long-term relationships, where shared insight from different perspectives can help both sides to grow and innovate. We work collaboratively with suppliers to secure high quality products which we are proud to serve. By working together we can ensure that products evolve with consumer expectations and are well communicated to our guests.

Our central procurement function and brand teams develop open relationships with suppliers which facilitate ongoing communication. We set high standards of practice as part of our supplier agreements and when necessary use our experience to help smaller suppliers achieve those standards.

We also hold an annual suppliers' conference to communicate our business ambitions and ways of working including our expected Code of Conduct and practices.

## FY 2019 HIGHLIGHTS

# Tier 2

**ACHIEVED TIER 2 BUSINESS BENCHMARK ON FARM ANIMAL WELFARE RATING**

**WORKED COLLABORATIVELY WITH SUPPLIERS TO DEVELOP PRODUCTS AND OFFERS IN LINE WITH BRANDS' VISIONS**